

CERTIFICATION INSTRUCTIONS

EFTEC Aftermarket Certification

Certification

The Purpose of certification

The purpose of EFTEC Aftermarket's certification exam is to test a person's knowledge and understanding of the Dinitrol urethane product line and its application as it relates to vehicle glass replacement.

To earn an EFTEC Aftermarket Certificate

To earn a Certificate the examinee will start and finish a random specified version of the certification exam under the supervision of either an EFTEC Aftermarket employee, or a certified trained Pilkington employee.

If the examinee fails the exam

If the examinee fails the exam, he or she may retake another version of the exam no sooner than 24 hours after the last exam. The installer can attempt up to four exams per month. However, no limit has been set on how many exams may be attempted. The examinee must get 35 out of the 40 questions right in order to pass the certification exam. Processing fees may be required for multiple retakes of exams.

Certifications are valid for three years

Scores and/or certificates will be mailed back to examinee within approximately 30 days after receiving the completed exams from the proctor. Certifications are valid for three years. EFTEC Aftermarket reserves the right to revoke any Dinitrol certificate for any reason.

Committing to employ the highest level of standards and safety

The examinee, at the completion of the exam, will sign a statement committing to employ the highest standards and safety, which includes the following sound and reasonable instructions provided by EFTEC Aftermarket for use of the Dinitrol products. The latest version of instructions will be posted on EFTEC Aftermarket's website at: www.eftecna.com.

Click on the Certification Application to request a certification exam. Fax the form to: 1-866-596-7778

